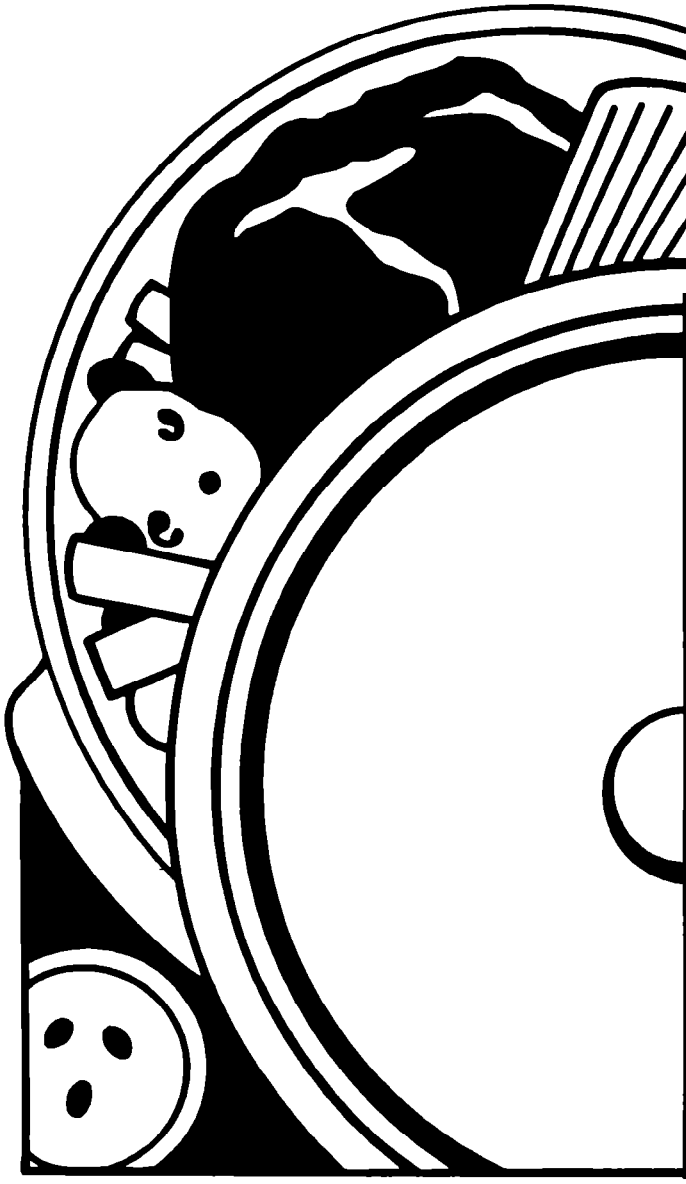
Whirlpool

Use And Care GUIDE



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1-800-253-1301
Call us with questions or comments.

SELF-CLEANING DESIGNERSTYLE ELECTRIC SET-IN RANGE

MODEL RS696PXY

A Note To You

Thank you for buying a Whirlpool appliance.

You have purchased a quality, *world-class* home appliance. Years of engineering experience have gone into its manufacturing. To ensure that you will enjoy many years of trouble-free operation, we have developed this Use and Care Guide. It is full of valuable information on how to operate and maintain your appliance properly and safely. Please read it carefully. Also, please complete and mail the Ownership Registration Card provided with your appliance. This will help us notify you about any new information on your appliance.

Your safety is important to us.

This guide contains safety symbols and statements. Please pay special attention to these symbols and follow any instructions given. Here is a brief explanation of the use of each symbol.

⚠WARNING

This symbol will help alert you to such dangers as personal injury, burns, fire and electrical shock.

⚠CAUTION

This symbol will help you avoid actions which could cause product damage (scratches, dents, etc.) and damage to your personal property.

Our Consumer Assistance Center number, 1-800-253-1301, is toll-free, 24 hours a day.

If you ever have a question concerning your appliance's operation, or if you need service, first see "If You Need Assistance Or Service" on page 37. If you need further help, feel free to call our Consumer Assistance Center. When calling, you will need to know your appliance's complete model number and serial number. You can find this information on the model and serial number plate (see diagram on page 6). For your convenience, we have included a handy place below for you to record these numbers, the purchase date from the sales slip and your dealer's name and telephone number. Keep this book and the sales slip together in a safe place for future reference.

Model Number _____

Serial Number _____

Purchase Date _____

Dealer Name _____

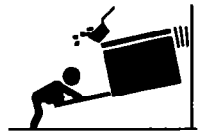
Dealer Phone _____

Important Safety Instructions

⚠WARNING To reduce the risk of fire, electrical shock, injury to persons, or damage when using the range, follow basic precautions, including the following:

General

- Read all instructions before using the range.
- Install or locate the range only in accordance with the provided Installation Instructions. The range must be installed by a qualified installer. The range must be properly connected to electrical supply and grounded.



- WARNING: To reduce the risk of tipping of the appliance, the appliance must be secured by anti-tip fasteners. To check if the appliance is installed properly, open the oven door and verify that the range is secured to cabinets with four screws through the mounting holes in the front frame of the oven.
- CAUTION: Do not store things children might want above the range. Children could be burned or injured while climbing on it.
- Do not leave children alone or unattended in area where the range is in use. They should never be allowed to sit or stand on any part of the range. They could be burned or injured.
- Do not operate the range if it is damaged or not working properly.
- Do not use the range for warming or heating the room. Persons could be burned or injured, or a fire could start.
- Use the range only for its intended use as described in this manual.

- DO NOT TOUCH SURFACE UNITS, AREAS NEAR UNITS, HEATING ELEMENTS OR INTERIOR SURFACES OF OVEN. Surface units and heating elements may be hot even though they are dark in color. Areas near surface units and interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials contact surface units, areas near units, heating elements or interior surfaces of oven until they have had sufficient time to cool. Other surfaces of the range may become hot enough to cause burns; such as, the oven vent opening, the surface near the vent opening, the cooktop, the oven door and window.

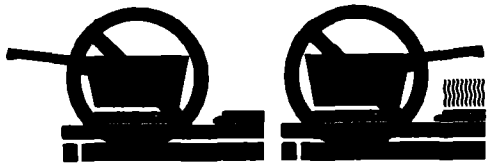
continued on next page

IMPORTANT SAFETY INSTRUCTIONS

- Do not wear loose or hanging garments when using the range. They could ignite if they touch a hot surface unit and you could be burned.
- Use only dry potholders. Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or bulky cloth for a potholder. It could catch on fire.
- Keep range vents unobstructed.
- Do not heat unopened containers. They could explode. The hot contents could cause burns and container particles could cause injury.
- Do not store flammable materials on or near the range. The fumes can create an explosion and/or fire hazard.

When using the cooktop

- Do not cook on a broken cooktop. If cooktop should break, cleaning solutions and spillovers may penetrate the broken cooktop and create a risk of electrical shock. Contact a qualified technician immediately.
- Select a pan with a flat bottom that is about the same size as the surface unit. If pan is smaller than the surface unit, some of the heating element will be exposed and may result in the igniting of clothing or potholders. Correct pan size also improves cooking efficiency.
- Check to be sure glass cooking utensils are safe for use on the range. Only certain types of glass, glass-ceramic, ceramic, earthenware or other glazed utensils are suitable for cooktops without breaking due to the sudden change in temperature.
- Never leave surface units unattended at high heat settings. A boilover could result and cause smoking and greasy spillovers that may ignite.



- Turn pan handles inward, but not over other surface units. This will help reduce the chance of burns, igniting of flammable materials, and spills due to bumping of the pan.

When using the oven

- Always position oven rack(s) in desired location while oven is cool. If a rack must be removed while oven is hot, do not let potholder contact hot heating element in oven.
- Use care when opening oven door. Let hot air or steam escape before removing or replacing food.

Grease

- Grease is flammable. Do not allow grease to collect around cooktop or in vents. Wipe spillovers immediately.

- Do not use water on grease fires. Never pick up a flaming pan. Smother flaming pan on range by covering with a well-fitted lid, cookie sheet or flat tray. Flaming grease outside of pan can be extinguished with baking soda or, if available, a multipurpose dry chemical or foam-type extinguisher.

Care and cleaning

- Clean cooktop with care. Some cleaners can produce noxious fumes if applied to a hot surface. If a wet paper towel is used to wipe spills on a hot cooking area, be careful to avoid steam burns.
- Small amounts of formaldehyde and carbon monoxide are given off in the Self-Cleaning cycle from fiberglass insulation and food decomposition. Significant exposure to these substances can cause cancer or reproductive harm. Exposure can be minimized by venting with a hood or open window and wiping out excess food spills prior to self-cleaning.

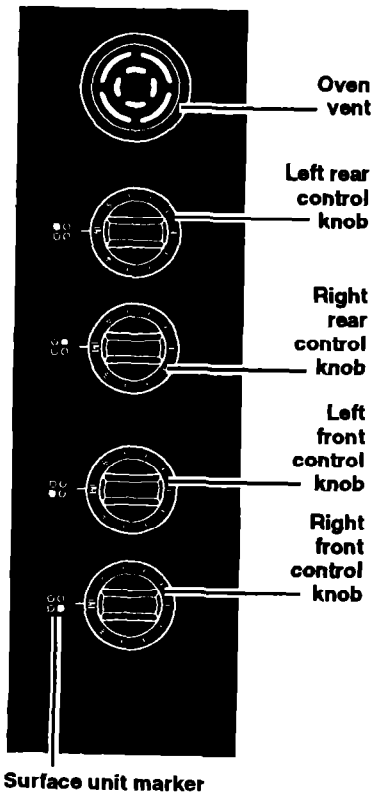
- Do not use oven cleaners. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven.
- Before self-cleaning the oven, remove broiler pan, broiler grid, oven racks and other utensils. Do not use your oven to clean miscellaneous parts unless you are instructed to do so in this Use and Care Guide.
- Do not clean door heat seal. It is essential for a good seal. Care should be taken not to rub, damage or move the seal. Clean only parts recommended in this Use and Care Guide.
- Do not repair or replace any part of the range unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Disconnect the electrical supply before servicing the range.

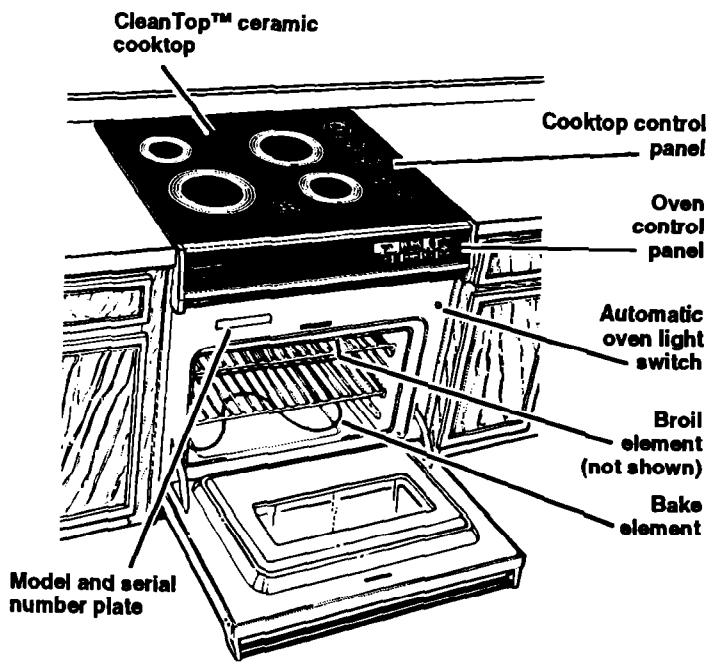
– SAVE THESE INSTRUCTIONS –

Parts And Features

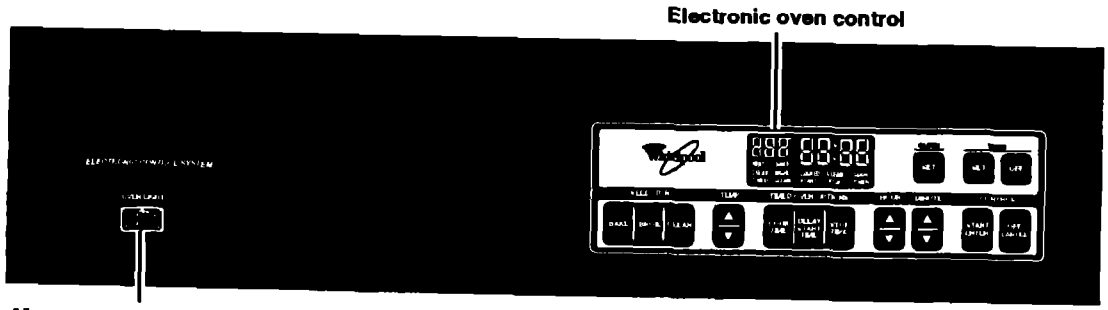
This section contains captioned illustrations of your range. Use them to become familiar with the location and appearance of all parts and features.

Cooktop control panel





Oven control panel



Using Your Range

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To obtain the best cooking results possible, you must operate your range properly. This section gives you important information for efficient and safe use of your range.

Using the surface units

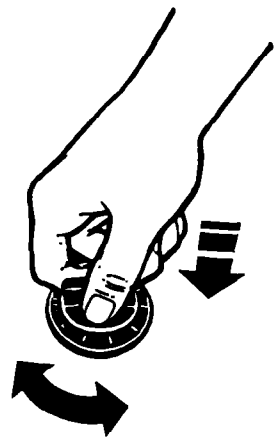
Push in control knobs before turning them to a setting. You can set them anywhere between HI and OFF.

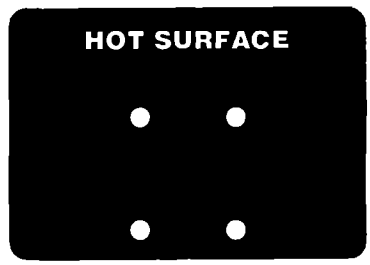
Surface unit markers

The solid dot in the surface unit marker shows which surface unit is turned on by that knob.

Hot surface indicator lights

The Hot Surface Indicator Lights on the cooktop surface will glow when the surface units are turned on. The Indicator Lights will continue to glow as long as the surface units are too hot to touch, even after they are turned off.





⚠WARNING

Burn and Fire Hazard

Be sure all control knobs are turned to OFF and all indicator lights are OFF when you are not cooking.

Someone could be burned or a fire could start if a surface unit is accidentally left ON.

NOTE: The surface elements may smoke slightly and emit a burning odor during the first few hours of use. This is normal. It is caused by the insulation material of the new ceramic cooktop elements and will not occur again.

Until you get used to the settings, use the following as a guide. For best results, start cooking at the high setting; then turn the control knob down to continue cooking.

SETTING	RECOMMENDED USE
HI	• To start foods cooking. • To bring liquids to a boil.
Medium-high	• To hold a rapid boil. • To fry chicken or pancakes.
Medium (opposite OFF)	• For gravy, pudding and icing. • To cook large amounts of vegetables.
Medium-low	• To keep food cooking after starting it on a higher setting.
LO	• To keep food warm until ready to serve.

Using the ceramic glass cooktop

Cooking on the ceramic glass cooktop is almost the same as cooking on coil surface units. There are, however, a few differences:

- **The surface unit will glow red** when it is turned on. You will see the element cycling on (glowing red) and off – even on HIGH setting – to maintain the proper temperature setting you have selected.
- **Sliding metal pans** on ceramic glass cooktop surface could leave marks. Wiping off the cooktop before and after each use will help keep the surface free from stains and provide the most even heating. See pages 33 and 34 for care and cleaning suggestions.

Cookware tips

- **Select a pan** that is about the same size as the surface unit.
- **NOTE: For best results and greater energy efficiency,** use only flat-bottomed utensils that make good contact with the surface units. Utensils with rounded, warped, ridged (porcelain enamel-ware) or dented bottoms could cause severe overheating, which damages the utensil and/or surface unit.

  Woks, canners and teakettles with flat bottoms suitable for use on your cooktop are now available in most houseware stores and departments.
- **The pan** should have straight sides and a tight-fitting lid.
- **Choose medium to heavy gauge** (thickness) pans that are fairly light-weight.
- **The pan material** (metal or glass) affects how fast heat transfers from the surface unit through the pan material and how evenly heat spreads over the pan bottom. Choose pans that provide the best cooking results.
- **Handles** should be made of sturdy, heat-resistant material and be securely attached to the pan.
- **With your hand,** feel the bottom of your pans while they are cool for nicks and scratches. Nicks and scratches on pan bottoms will scratch the ceramic glass cooktop.
- **Make sure bottoms** of pans are clean and dry before using on cooktop.
- **Avoid spillovers** on cooktop. Use pans with tall sides.
- **Do not** cook food directly on cooktop.

⚠CAUTION

Product Damage Hazard

Do not leave an empty utensil, or one which has boiled dry, on a hot surface unit.

The utensil can overheat and may damage the utensil or surface unit.

Home canning information

- **Use flat-bottomed canners/pans** for best results. Some canners have ridged bottoms (porcelain enamel-ware) and are not recommended. They do not make good contact with the surface unit and cause severe overheating which damages the cooktop.
- **Use the largest surface unit** for best results.
- **Start with hot water.** This reduces the time the control is set on high. Reduce heat setting to lowest position needed to keep water boiling.

Positioning racks and pans

For baking/roasting with one rack, place the rack so the top of the food will be centered in the oven.

Rack placement for specific foods:

FOOD	RACK POSITION
Frozen pies, large roasts, turkeys	Lowest level or 2nd level from bottom
Angel and bundt cakes, most quick breads, yeast breads, casseroles, meats	2nd level from bottom
Cookies, biscuits, muffins, cakes, non-frozen pies	2nd or 3rd level from bottom

When baking on two racks, arrange racks on bottom and third level from bottom.

NOTE: For recommended rack placement when broiling, see "Broiling rack position chart" on page 17.

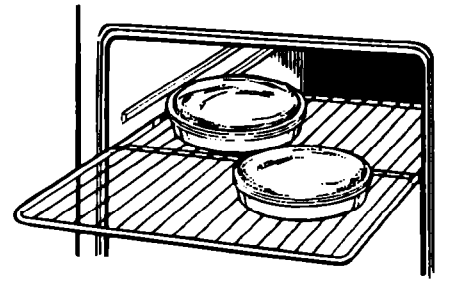
⚠WARNING

Personal Injury Hazard

- Always position oven rack(s) in desired location before turning oven on. Be sure the rack(s) is level.
- If rack(s) must be moved while oven is hot, use potholders or oven mitts to protect hands.

Failure to follow the above precautions may result in personal injury.

For best air circulation



Hot air must circulate around the pans in the oven for even heat to reach all parts of the oven. This results in better baking.

- **Place** the pans so that one is not directly over the other.
- **For best results, allow** 1½ to 2 inches (4-5 cm) of space around each pan and between pans and oven walls. There must be a minimum space of 1 inch (2.5 cm).
- **Use** only one cookie sheet in the oven at one time.

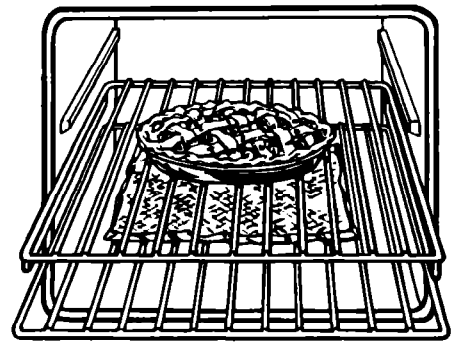
Use the following as a guide to determine where to place the pans.

One pan
Place in the center of the oven rack.

Two pans
Place in opposite corners of the oven rack.

Three or four pans
Place in opposite corners on each oven rack. Stagger pans so no pan is directly over another.

Using aluminum foil for baking



Use aluminum foil to catch spillovers from pies or casseroles.

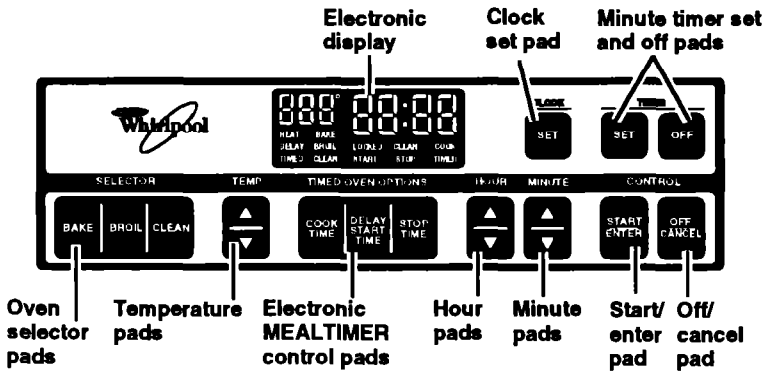
- **Place** the foil on the oven rack below the rack with the food. **Turn up** foil edges and **make sure** foil is about 1 inch (3 cm) larger all around than the dish holding the food.
- **Do not cover** the entire rack with aluminum foil. It will reduce air circulation and cause poor cooking results.
- **Do not line** oven bottom or entire oven rack with foil or other liners. Poor baking will result.

⚠WARNING

Electrical Shock and Fire Hazard

Do not allow foil to touch the heating elements because it will damage them and could result in shock or fire hazard.

The electronic oven control



Display/clock

- **When you first plug in the range,** a time of day and "PF" will show in the temperature display. If, after you set the clock (page 12), the display again shows "PF", your electricity was off for a while. **Reset** the clock.
- **When you are not using the oven,** this is an accurate clock.
- **When using the oven or Minute Timer,** the display will show the time, temperature settings and what command pads have been pressed.
- **When showing the time of day,** the display will show hours and minutes.
- **When using the Minute Timer,** the display will show minutes and seconds in the following sequence:
  - **For settings from 1-59 minutes,** the display will count down each second.
  - **For settings over 1 hour,** the display will count down each minute.
- **When using Cook Time and/or Stop Time,** the display will show hours and minutes.

Command pads

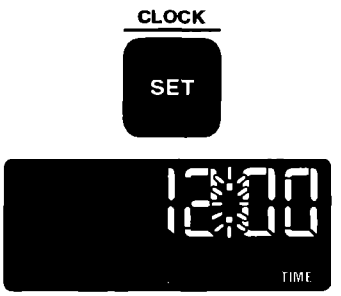
The command pads tell the oven what to do and in what order. A few examples:

- **Clock/Set** tells the oven you are going to set the clock.
- **Off/Cancel** tells the oven to turn off.

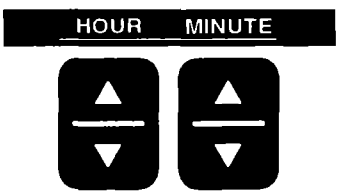
Each command pad (except Off/Cancel and Start/ Enter) has its own indicator. The indicator comes on when you push the command pad.

Setting the clock

1. **Push** the Clock/Set pad. The colon flashes and TIME will light up in the display.



2. **Use** the Hour and Minute pads to set the time of day. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



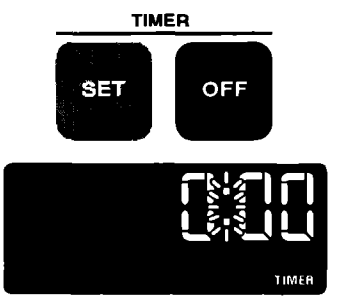
3. **Push** the Start/Enter pad.

NOTE: If you do not want the clock time displayed, **push** and **hold** the Clock/Set pad for 4 seconds. To display the clock time again, **push** the Clock/Set pad once, then **reset** the clock time if necessary.

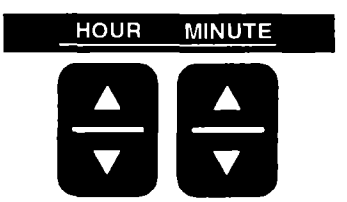
Using the electronic Minute Timer

The Minute Timer does not start or stop the oven. It works like a kitchen timer. You can set it in hours and minutes up to 11 hours, 59 minutes. The Minute Timer will display minutes and seconds for settings under one hour. You will hear four 1-second tones when the set time is up.

1. **Push** the Timer Set pad. TIMER will come on and the display will show "0:00" with the colon flashing.



2. Use the Hour and Minute pads to set the desired time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



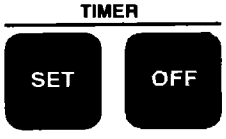
3. **Push** the Start/Enter pad. The Minute Timer will begin counting down immediately after the timer is started.

When time is up, "End" will show in the large display and you will hear four 2-second tones. You will also hear four 1-second tones every minute until you push one of the two Timer pads.

NOTE: To disable the reminder tones, **push** and **hold** the Timer Set pad for 4 seconds. To reactivate the tones, **follow** the same procedure.

To cancel the Minute Timer:

- **Push** the Timer Off pad. The time of day will show in the display.



Using the Off/Cancel pad

The Off/Cancel pad will cancel any command pad except for the Clock/Set and Timer Set pads. When you push the Off/Cancel pad, the display will show the time of day or, if Minute Timer is also being used, the time remaining.

Audible signals

Audible signals tell you if a function is entered correctly or not. They also tell you when a cycle is completed.

To shut off all signals except for the end-of-timer tone:

1. **Press** and **hold** the Stop Time pad for 4 seconds.
2. A short tone will sound to tell you the signals have been changed.

Repeat the above steps to turn the signals back on.

Baking/roasting

1. **Position** the rack(s) properly **before** turning on the oven. **To change rack position, lift** rack at front and **pull out.** For further information, **see** "Positioning racks and pans" on page 9.
2. **Push** the Bake pad. "350°" will light up in the small display to show the preset temperature. The time of day and BAKE will light up.

3. **To cook at a different temperature,** use the Temp pad(s). **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.

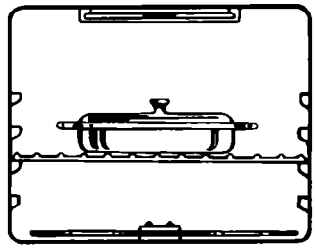
4. **Push** the Start/Enter pad. "Lo°", HEAT and BAKE light up in the display to show that the oven is preheating. The temperature will increase in 5° increments.

   NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/roast.

   You can change the temperature setting any time after pushing the Start/Enter pad by pushing just the Temp pad(s).
5. **When baking, preheat** the oven. (Preheating is not needed when roasting.) The oven is preheated when you hear a one-second tone and HEAT goes off.
6. **Put** food in the oven.

   During baking/roasting, the elements will turn on and off to keep the oven temperature at the setting.

   NOTE: The top element helps heat during baking/roasting, but does not turn red.



7. **When baking/roasting is done, push** the Off/Cancel pad. The time of day will show in the display and all other displays will go off.

Adjusting the oven temperature control

Oven temperature controls will gradually shift after years of use. So, even though your new oven is properly adjusted to provide accurate temperatures, it may cook faster or slower than your old oven.

If, after using the oven for a period of time, you are not satisfied with the temperature settings, you can change them by following these steps:

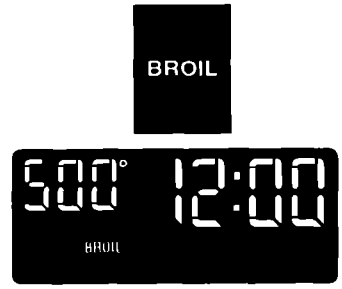
1. **Push** the Bake pad and **hold** (for about 4 seconds) until the time display shows the current temperature offset, for example "00" if you have not previously adjusted the temperature.

2. **To adjust the temperature, use** the Temp pad(s). **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. You can set the temperature change to as low as -35°F or as high as +35°F. A minus (-) sign will appear before the number when decreasing the temperature setting to show the oven will be cooler by the displayed amount.

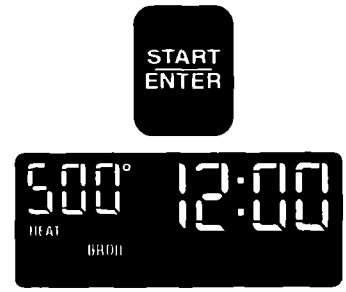
3. **After making the desired adjustment, push** any command pad to enter the new offset temperature.

Broiling

1. **Position** the rack before turning the oven on. **See** "Broiling rack position chart" on page 17.
2. **Put** the broiler pan and food on the rack.
3. **Close** the door to the Broil Stop position (open about 4 inches [10.2 cm]). The door will stay open by itself.
4. **Push** the Broil pad. The small display will show "500°". The time of day and BROIL will light up.



5. **Push** the Start/Enter pad. HEAT, BROIL and "500°" show in the display.
   NOTE: You can change the temperature setting any time after pushing the Start/Enter pad by pushing just the Temp pad(s).



6. **When broiling is done, push** the Off/Cancel pad. The time of day will show in the display and all other displays will go off.

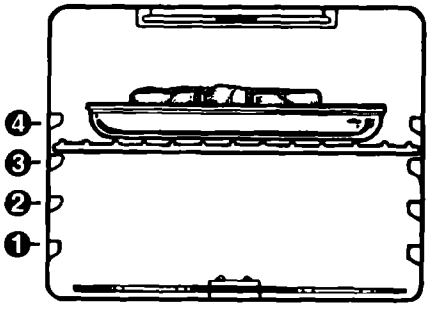
To broil at a lower temperature:

- **If food is cooking too fast, push** the Broil pad and push the ▼ Temp pad until "325°" shows in the small display.
- **If you want food to broil slower from the start, push** the Broil pad and push the ▼ Temp pad so a temperature between 170°F and 325°F (77°C and 163°C) shows in the small display. These temperature settings allow the broil heating element to cycle and to slow cooking. The lower the temperature, the slower the cooking. BROIL and HEAT will light up in the display.
- Fish and chicken are some foods that may cook better if you use lower broiling temperatures.

NOTE: Leave the door partly open whenever using the oven to broil. This allows the oven to maintain proper temperatures.

Broiling rack position chart

RACK POSITION FROM BOTTOM	TYPE OF FOOD/ DONENESS
4	Hamburger patties and thin steaks, ½" thick or less
3	Quickly searing food, rare and medium steaks, medium patties, ham slices, fish steaks, frankfurters
2	Well-done steaks and patties, lamb chops, split chicken, pork steaks and chops, whole fish



Broiling tips

- **Use** the broiler pan and grid for broiling. They are designed to drain excess liquid and fat away from the cooking surface to help prevent spatter, smoke or fire.
- **Refer** to a broiling chart in a reliable cookbook for correct broiling times.
- **After broiling, remove** the broiler pan from the oven when you remove the food. Drippings will bake on the pan if you leave it in the heated oven.

⚠WARNING

Fire Hazard

- Place meat the correct distance from the element. Meat placed too close to the element may spatter, smoke, burn or catch fire during broiling.
- To ensure adequate grease drainage, do not use cookie sheets or similar pans for broiling. Also, covering the broiler grid with foil is not recommended. Poor drainage of grease may result in fire. If foil is used, cut slits in foil to line up with all openings in broiler grid. Grease can then drain away and cool in pan.

Energy saving tips

Although the energy used for cooking is usually a very small percentage of the total energy used in the home, cooking energy can be used efficiently. Here are some tips to help you save energy when using your cooking product.

- **Use** pans with flat bottoms, straight sides and tight-fitting lids.
- **Match** the pan to the surface unit size.
- **Cook** with a minimum of liquid or fat to help shorten cooking time.
- **Preheat** pans only when recommended and for the shortest time possible.
- **Start** food on higher heat settings, then set surface unit control on low or off to finish cooking. Use retained heat for cooking when possible.
- **Use** the more efficient surface units instead of the oven when possible.
- **Turn on** the surface unit only after placing filled pan on the unit.
- **"Oven peeking"** may cause heat loss, longer cooking times and unsatisfactory baking results. Rely on your timer to keep track of the cooking time.
- **Bake** cakes, pies or cookies when oven is warm. Best time is after a meal has been cooked in it.
- **Preheat** the oven no longer than necessary.
- **Plan** your meals for the most efficient use of the range. When using the oven to cook one food, try to cook the rest of the meal in it also.
- **Do not preheat** when broiling, roasting or cooking items such as casseroles.

Using the electronic MEALTIMER™ control

The electronic MEALTIMER™ control will turn the oven on and off at times you set ... even when you are not around.

Timed baking/roasting is ideal for foods which do not require a preheated oven, such as meats and casseroles. **Do not use the timed cycle for cakes, cookies, etc. ... undercooking will result.**

This section discusses two methods of starting baking/roasting now and stopping automatically later, and three methods of starting and stopping baking/roasting automatically. Read this section carefully to choose the best method(s) for you.

Before using the electronic MEALTIMER control, make sure the clock is set to the correct time of day. (See "Setting the clock" on page 12.)

To start baking/roasting now and stop automatically

Method 1–Using Cook Time:

1. **Position** the oven rack(s) properly and **put** food in the oven.

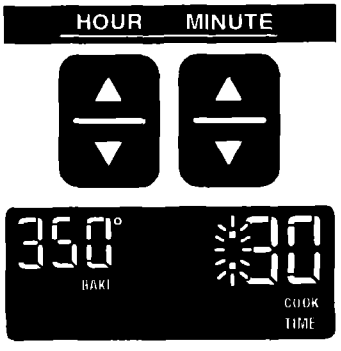
2. **Push** the Bake pad to enter the Bake mode. **Use** the Temp pad(s) to set the desired temperature. **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.

   After you have set the desired temperature, the display will show the set temperature and the time of day. BAKE will light up.

3. **Push** the Cook Time pad. "0:00" with the colon flashing and COOK TIME will show in the display.

4. **Use** the Hour and Minute pads to set the desired cooking time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.

   This example shows a desired baking/roasting time of 30 minutes.



5. **Push** the Start/Enter pad. "Lo°", HEAT, BAKE, TIMED and the set cook time will light up in the display to show that the oven is heating.

   NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/roast.

   You can change the temperature or time setting any time after pushing the Start/Enter pad by repeating just Steps 2 through 4.

6. The display will count down the baking/ roasting time in minutes.

7. **When the baking/roasting time is completed,** the oven will turn off automatically, beep four times and "End" will show in the display. You will also hear four 1-second tones every minute until you push the Off/Cancel pad.

   NOTE: To disable reminder tones, **push** and **hold** the Cook Time pad for 4 seconds. To reactivate tones, **repeat** this procedure.

BEEP BEEP BEEP BEEP

To cancel the MEALTIMER™ control setting:

- **Push** the Off/Cancel pad to return the display to the time of day.

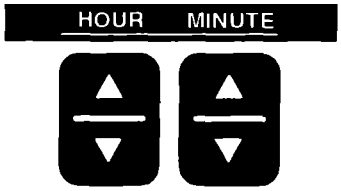
Method 2–Using Stop Time:

1. **Position** the oven rack(s) properly and **put** food in the oven.
2. **Push** the Bake pad to enter the Bake mode. **Use** the Temp pad(s) to set the desired temperature. **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.

   After you have set the desired temperature, the display will show the set temperature and the time of day. BAKE will light up.

3. **Push** the Stop Time pad. The time of day with the colon flashing and STOP TIME will show in the display.

4. **Use** the Hour and Minute pads to set the desired stop time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



This example shows a desired stop time of 2 o'clock. This provides a 2-hour cook time (the difference between the time of day and the stop time).

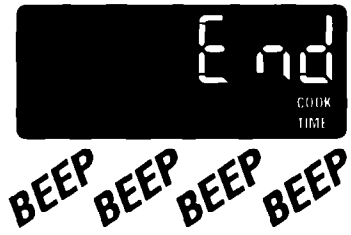
5. **Push** the Start/Enter pad. "Lo°", HEAT, TIMED and BAKE will light up in the display to show that the oven is heating.

   NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/roast.

   You can change the temperature or time setting any time after pushing the Start/Enter pad by repeating just Steps 2 through 4.
6. The display will count down the baking/ roasting time in minutes.

7. **When the baking/roasting time is completed,** the oven will turn off automatically, beep four times and "End" will show in the display. You will also hear four 1-second tones every minute until you push the Off/Cancel pad.

   NOTE: To disable reminder tones, **push** and **hold** the Cook Time pad for 4 seconds. To reactivate tones, **repeat** this procedure.



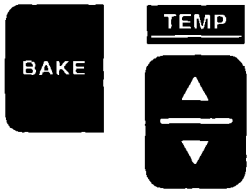
To cancel the MEALTIMER™ control setting:

- **Push** the Off/Cancel pad to return the display to the time of day.

To delay start and stop automatically

Method 1–Using Cook Time and Start Time:

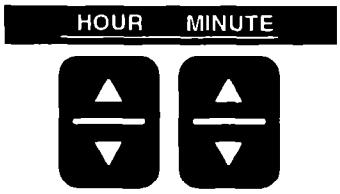
1. **Position** the oven rack(s) properly and **put** food in the oven.
2. **Push** the Bake pad to enter the Bake mode. **Use** the Temp pad(s) to set the desired temperature. **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.



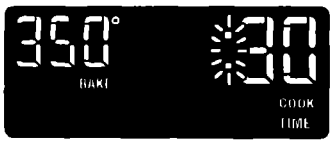
   After you have set the desired temperature, the display will show the set temperature and the time of day. BAKE will light up.

3. **Push** the Cook Time pad. "0:00" with the colon flashing and COOK TIME will show in the display.

4. **Use** the Hour and Minute pads to set the desired cooking time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.

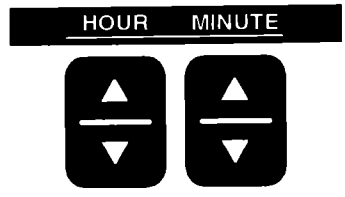


   This example shows a desired baking/roasting time of 30 minutes.



5. **Push** the Delay Start Time pad. The time of day with the colon flashing will show in the display and START TIME will light up.

6. **Use** the Hour and Minute pads to set the desired start time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



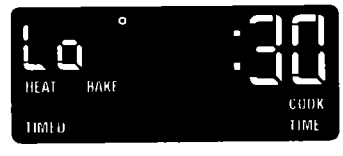
This example shows a desired start time of 2 o'clock. The oven will automatically shut off at 2:30 (the set start time plus the set cook time).

7. **Push** the Start/Enter pad. DELAY and BAKE will light up in the display to show that the oven is programmed to start at a later time.

   NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/ roast.

   You can change the temperature or time settings any time after pushing the Start/Enter pad by repeating just Steps 2 through 6.

8. **When the start time is reached,** a one-second tone will sound and DELAY will go off. The display will show the set cook time. "Lo°", HEAT, TIMED and BAKE will light up in the display to show that the oven is heating. The display will count down the baking/ roasting time in minutes.



9. **When the baking/roasting time is completed,** the oven will turn off automatically, beep four times and "End" will show in the display. You will also hear four 1-second tones every minute until you push the Off/ Cancel pad.

   NOTE: To disable reminder tones, **push** and **hold** the Cook Time pad for 4 seconds. To reactivate tones, **repeat** this procedure.

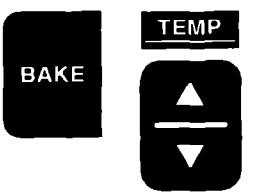
BEEP BEEP BEEP BEEP

To cancel the MEALTIMER™ control setting:

- **Push** the Off/Cancel pad to return the display to the time of day.

Method 2–Using Start Time and Stop Time:

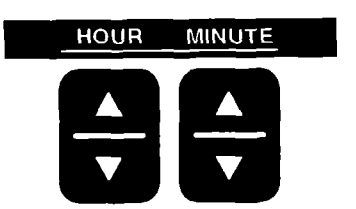
1. **Position** the oven rack(s) properly and **put** food in the oven.
2. **Push** the Bake pad to enter the Bake mode. **Use** the Temp pad(s) to set the desired temperature. Push ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.



After you have set the desired temperature, the display will show the set temperature and the time of day. BAKE will light up.

3. **Push** the Delay Start Time pad. The time of day with the colon flashing will show in the display and START TIME will light up.

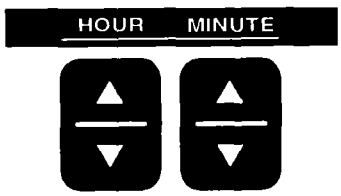
4. **Use** the Hour and Minute pads to set the desired start time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



This example shows a desired start time of 2 o'clock.

5. **Push** the Stop Time pad. The time of day with the colon flashing will show in the display and STOP TIME will light up.

6. **Use** the Hour and Minute pads to set the desired stop time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



This example shows a desired stop time of 2:30. This provides a cook time of 30 minutes (the difference between the start and stop times).

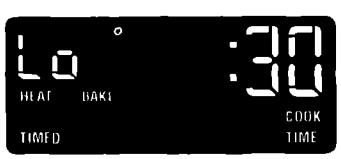
NOTE: If you do not set a stop time, the colon will flash in the display and STOP and COOK will flash alternately to remind you to program a stop time or a cook time. (**See** page 21 for instructions on how to set delay start and stop automatically using Cook Time and Start Time.)

7. **Push** the Start/Enter pad. DELAY and BAKE will light up in the display to show that the oven is programmed to start at a later time.

NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/roast.

You can change the temperature or time settings any time after pushing the Start/Enter pad by repeating just Steps 2 through 6.

8. **When the start time is reached,** a one-second tone will sound and DELAY will go off. The display will show the set cook time. "Lo°", HEAT, TIMED and BAKE will light up in the display to show that the oven is heating. The display will count down the baking/roasting time in minutes.



9. **When the baking/roasting time is completed,** the oven will turn off automatically, beep four times and "End" will show in the display. You will also hear four 1-second tones every minute until you push the Off/Cancel pad.

NOTE: To disable reminder tones, **push** and **hold** the Cook Time pad for 4 seconds. To reactivate tones, **repeat** this procedure.

To cancel the MEALTIMER™ control setting:

- **Push** the Off/Cancel pad to return the display to the time of day.

Method 3–Using Cook Time and Stop Time:

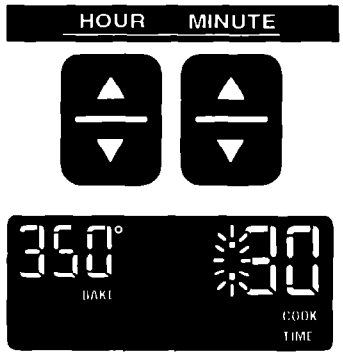
1. **Position** the oven rack(s) properly and **put** food in the oven.
2. **Push** the Bake pad to enter the Bake mode. **Use** the Temp pad(s) to set the desired temperature. **Push** ▲ to raise the temperature or ▼ to lower the temperature in 5°F increments. **Use** these pads until the desired temperature shows in the small display.

   After you have set the desired temperature, the display will show the set temperature and the time of day. BAKE will light up.

3. **Push** the Cook Time pad. "0:00" with the colon flashing and COOK TIME will show in the display.

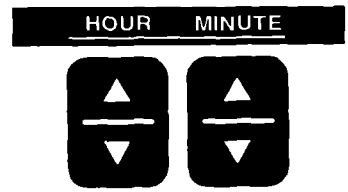
4. **Use** the Hour and Minute pads to set the desired cooking time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.

   This example shows a desired baking/roasting time of 30 minutes.



5. **Push** the Stop Time pad. The time of day with the colon flashing will show in the display and STOP TIME will light up.

6. **Use** the Hour and Minute pads to set the desired stop time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.



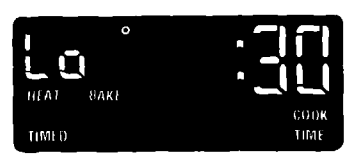
This example shows a desired stop time of 2:30. The oven will automatically start cooking at 2:00 (the set stop time minus the set cook time).

7. **Push** the Start/Enter pad. DELAY and BAKE will light up in the display to show that the oven is programmed to start at a later time.

   NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is latched when you try to bake/ roast.

   You can change the temperature or time settings any time after pushing the Start/Enter pad by repeating just Steps 2 through 6.

8. **When the start time is reached,** a one-second tone will sound and DELAY will go off. The display will show the set cook time. "Lo°", HEAT, TIMED and BAKE will light up in the display to show that the oven is heating. The display will count down the baking/ roasting time in minutes.



9. **When the baking/roasting time is completed,** the oven will turn off automatically, beep four times and "End" will show in the display. You will also hear four 1-second tones every minute until you push the Off/ Cancel pad.

   NOTE: To disable reminder tones, **push** and **hold** the Cook Time pad for 4 seconds. To reactivate tones, **repeat** this procedure.

To cancel the MEALTIMER™ control setting:

- **Push** the Off/Cancel pad to return the display to the time of day.

⚠WARNING

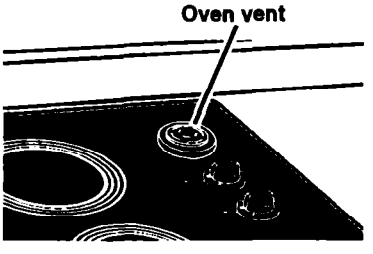
To avoid sickness and food waste when using the MEALTIMER™ control:

- Do not let most UNFROZEN food stand for more than two hours before cooking starts.
- Do not allow food to remain in oven for more than two hours after the end of cooking cycle.

NOTE: Do not use foods that will spoil while waiting for cooking to start. Such foods are: dishes with milk or eggs, cream soups and cooked meats or fish. Also, foods containing baking powder or yeast will not rise properly when cooked using delay start.

The oven vent

Hot air and moisture escape from the oven through a vent located at the back of the cooktop. The vent is needed for air circulation. **Do not block the vent.** Poor baking/roasting can result.



Optional door panel pac

If you would like to change the color of your oven door glass to white or almond, you can order one of these kits:

- White (Kit No. 814069)
- Almond (Kit No. 814070)

from your Whirlpool Dealer. The kits include easy installation instructions.

Using The Self-Cleaning Cycle

In This Section

	Page		Page
How the cycle works	28	Setting the controls	29
Before you start	28	Special tips	31

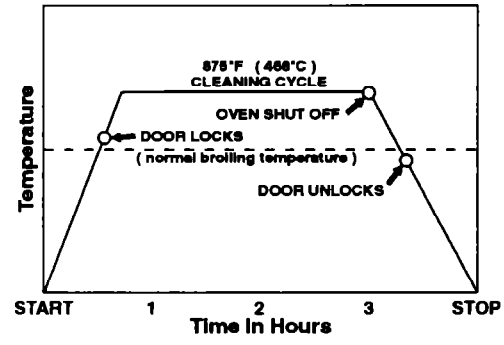
The Self-Cleaning cycle saves you from the toil and mess that often come with hand-cleaning the oven interior. Like with other functions of your range, you operate the Self-Cleaning cycle with the easy-to-use electronic control. Please review the instructions in this section to keep your oven spotless.

How the cycle works

The Self-Cleaning cycle uses very high heat to burn away soil and grease. During the cycle, the oven gets much hotter than it does for normal baking or broiling. This high heat breaks up the soil or grease and burns it away.

Your oven is preset for a 3-hour Self-Cleaning cycle. However, you can adjust the cycle time to the amount of soil in your oven. You can set the cycle anywhere between 2 and 4 hours. (See "Setting the controls" on page 29.)

The graph at the right is representative of a normal, 3-hour Self-Cleaning cycle. Note that the heating stops when the 3-hour setting is up, but it takes longer for the oven to cool enough to unlock.

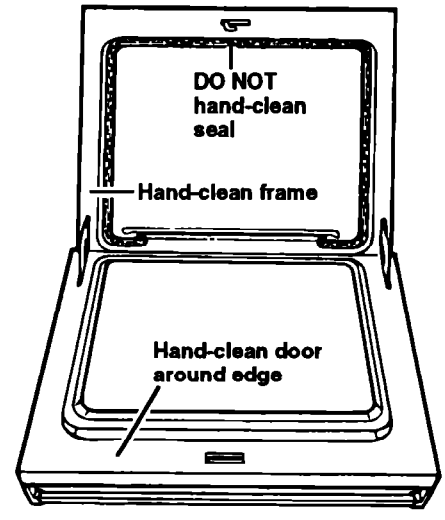


Before you start

Before you start the Self-Cleaning cycle, make sure you:

- **Hand-clean the areas shown.** They do not get hot enough during the cleaning cycle for soil to burn away. Use hot water and detergent or a soapy steel-wool pad for cleaning.

  NOTE: DO NOT clean, move or bend the seal. Poor cleaning, baking and roasting may result.



- **Remove the broiler pan grid and any pots and pans** being stored in the oven.

  NOTE: You can clean the broiler pan (without grid) in the oven if you have first removed most of the soil by hand-cleaning or a dishwasher. If most of the soil is not removed, too much smoking will occur. The chrome broiler pan grid will discolor if cleaned in the Self-Cleaning cycle.
- **Wipe out any loose soil or grease.** This will help reduce smoke during the cleaning cycle.
- **Remove the oven racks from the oven if you want them to remain shiny.** You can clean the oven racks in the Self-Cleaning cycle, but they will become harder to slide. (See page 35.) If you clean racks in the Self-Cleaning cycle, place them on the 2nd and 4th rack guides. (Guides are counted from bottom to top.)
- **Heat and odors** are normal during the Self-Cleaning cycle. Keep the kitchen well ventilated by opening a window or by turning on a vent hood or other kitchen vent during the cycle.

⚠WARNING

Personal Injury and Product Damage Hazard

- Do not touch the oven during the Self-Cleaning cycle. It could burn you.
- Do not use commercial oven cleaners in your oven. Cleaners may produce hazardous fumes or damage the porcelain finish.
- Do not leave foil in the oven during the Self-Cleaning cycle. Foil can burn or melt and damage the oven surface.

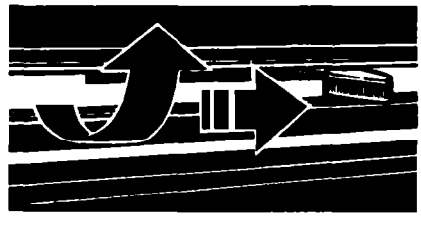
NOTE: Do not force the Lock Lever. You could bend or break it. The lever is designed to stay locked until the oven is cool enough to open safely. Wait until it moves freely.

Do not block the vent during the Self-Cleaning cycle. Air must move freely for best cleaning results.

Do not leave plastic utensils near the vent. They may melt.

Setting the controls

1. **Make sure** the clock is set to the correct time of day. (See "Setting the clock" on page 12.)
2. **Lift** the panel between the oven door and the control panel. **Move** the Lock Lever **all the way to the right**–the Clean position.



3. **To start cleaning immediately:**

   Push the Clean pad. A 3-hour Self-Cleaning cycle will be set automatically. "3:00" with the colon flashing will show in the large display and "cln" will show in the small display. TIME and CLEAN (on right side) and CLEAN (on left side) will light up.

If a cleaning cycle other than 3 hours is desired, **use** the Hour and Minute pads to set the desired cleaning time. **Push** the "up" (▲) or "down" (▼) pad(s) until a time between 2-4 hours shows in the display.

- **Use** 2 hours for light soil.
- **Use** 3-4 hours for moderate to heavy soil.

Push the Start/Enter pad. TIMED and HEAT will light up in the display to show that the oven is programmed for the Self-Cleaning cycle.

NOTE: The display will show "door" and a tone will sound once a minute for 5 minutes if the door is not latched.

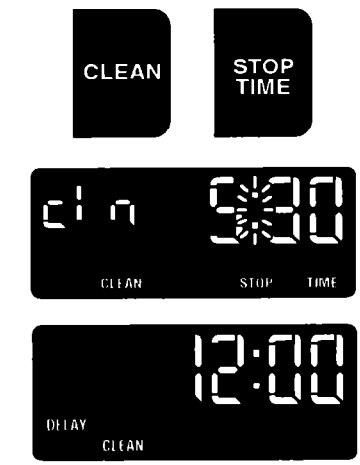
Skip to Step 6.

4. **To delay the start using Stop Time:**

Push the Clean pad. **Push** the Stop Time pad. STOP, TIME, CLEAN and "cln" will light up. **Use** the Hour and Minute pads to set the desired stop time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display. The oven will automatically compute the delay start time by subtracting the set cleaning time from the set stop time.

Push the Start/Enter pad. DELAY, CLEAN and the time of day will light up in the display to show that the oven is programmed to start the Self-Cleaning cycle at a later time.

Skip to Step 6.

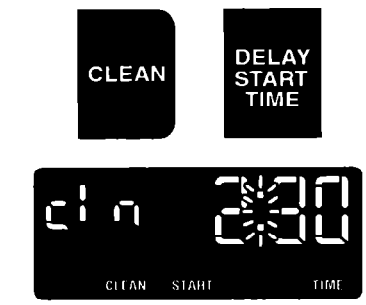


5. **To delay the start using Start Time:**

Push the Clean pad. **Push** the Delay Start Time pad. START, TIME, CLEAN and "cln" will light up. **Use** the Hour and Minute pads to set the desired start time. **Push** the "up" (▲) or "down" (▼) pad(s) until the correct time shows in the display.

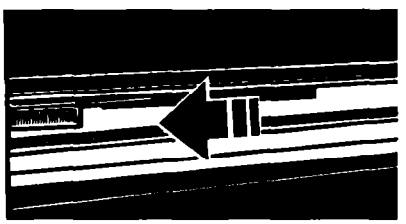
Push the Start/Enter pad. DELAY, CLEAN and the time of day will light up in the display to show that the oven is programmed to start the Self-Cleaning cycle at a later time.

After the start time has been set, the large display will go back to showing the current time of day. DELAY and CLEAN will stay on. When the start time is reached, DELAY will go off, TIMED, CLEAN and CLEAN TIME will light up and the oven will start to clean.



6. **After the Self-Cleaning cycle is started,** LOCKED lights up in the display when the oven temperature goes above normal baking/ roasting temperatures. The Lock Lever must not be moved and the door cannot be opened when LOCKED is on.
7. **After the Self-Cleaning cycle is completed,** the time of day will show in the display.

8. **When the oven reaches normal baking/ roasting temperatures,** LOCKED goes off and "End" and CLEAN TIME come on. **Move** the Lock Lever back to the left. **DO NOT FORCE IT. Wait** until it moves easily.



To stop the Self-Cleaning cycle at any time:

1. **Push** the Off/Cancel pad.
2. When LOCKED goes off, **move** the Lock Lever back to the left. **DO NOT FORCE IT. Wait** until it moves easily.

Special tips

- **Keep** the kitchen well ventilated during the Self-Cleaning cycle to help get rid of heat, odors and smoke.
- **After the oven is cool, wipe up** any residue or ash with a damp cloth.
- **Clean** the oven before it gets heavily soiled. Cleaning a very soiled oven takes longer and results in more smoke than usual.
- If the Self-Cleaning cycle does not get the oven as clean as you expected, the cycle may not have been set long enough or you may not have prepared the oven properly. **Set** the Self-Cleaning cycle longer the next time and **hand-clean** areas noted on page 28.

Caring For Your Range

In This Section

	Page		Page
Cleaning the cooktop	33	The oven light	36
Cleaning other range parts	35		

Your range is designed for ease of care. You can do most cleaning with items found around your home. Cleaning your range whenever spills or soiling occurs will help to keep it looking and operating like new.

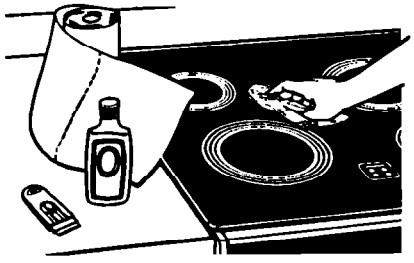
⚠WARNING

Burn and Electrical Shock Hazard

Make sure all controls are off and the range is cool before cleaning or servicing.

Failure to do so could result in burns or electrical shock.

Cleaning the cooktop



This cooktop is designed for easy care. However, ceramic cooktops need to be maintained differently than standard electric open-coil elements. Foods spilled directly on the cooktop will not burn off as on open-coil elements. Because of this, the surface should be dust-free and soil-free before heating.

Your cooktop has been prepolished at the factory for improved protection and cleanability. The Cooktop Polishing Creme (included with your unit), paper towels or a sponge, and the razor scraper included with your range is all you need to clean your cooktop. For proper cleaning methods, please review "Cleaning tips" on page 34. Follow them after each use to ensure top performance and to preserve that uniquely elegant look.

⚠WARNING

Personal Injury Hazard

- When removing heavy or sugary spills from the hot cooktop, wear oven mitts to prevent burns.
- Do not use cooktop cleaner on a hot cooktop. The cleaner may produce hazardous fumes or damage the cooktop.
- Do not use the range if the cooktop is cracked or broken.

Failure to follow these instructions can result in personal injury.

To avoid damaging the cooktop, follow these instructions:

- Remove sugary spills before cooktop cools to prevent pitting.
- Do not use the cooktop as a cutting board.
- Do not allow anything that may melt (such as plastic or aluminum foil) to come in contact with the surface while it is hot.
- Do not use the ceramic cooktop to cook popcorn that comes in prepackaged aluminum containers. The container can leave aluminum marks on the cooktop that cannot be removed completely.
- Do not use steel wool, plastic cleaning pads, abrasive powdered cleansers, chlorine bleach, rust remover, ammonia or glass cleaning products with ammonia. These could damage the cooktop surface.
- Dropping heavy or hard objects on the cooktop can crack it. Be careful with heavy skillets. Do not store jars or cans above the cooktop.

Cleaning tips

What to use:

- **Cooktop Polishing Creme with paper towel or clean, damp sponge**–Included with your unit, this creme has been developed especially for cleaning and protecting your cooktop. When using, follow instructions on container.
- **Razor scraper**–Use to remove cooked-on soils from your ceramic cooktop. Razor blades will not scratch your cooktop. **Store razor blades out of reach of children.**

  NOTE: For more information on using the razor scraper, see back of scraper package.

Steps to follow:

1. **Most spills** can be wiped off easily using a paper towel or clean, damp sponge as soon as Hot Surface Indicator Light(s) go off.
2. **Rub** Cooktop Polishing Creme into cooked-on soil using a paper towel. If some soil remains, leave some creme on the spot(s) and follow Step 3.
3. **Carefully scrape** spots with the razor scraper.
4. **Finish** by polishing entire cooktop with Cooktop Polishing Creme and a paper towel.

Additional tips:

- **Sugar spills and soils** (such as jellies and candy syrups) can cause pitting on the cooktop if not removed **while the ceramic surface is still warm.** Remove as soon as possible after the spill occurs.
- **Remove dark streaks, specks and discoloration** with Cooktop Polishing Creme.
- **Remove metal marks** (from copper or aluminum pans) with Cooktop Polishing Creme before heating the cooktop again. If heated before cleaning, metal marks may not come off.
- **Tiny scratches or abrasions do not affect cooking.** In time, these will become less visible as a result of cleaning. To prevent scratches and abrasions, use Cooktop Polishing Creme regularly.
- **Nonabrasive cleanser with damp paper towel or sponge** can be used as an alternative method for removing cooked-on soils. **Always rinse and dry your cooktop** thoroughly after using cleanser to prevent streaking or staining.

To obtain order information for Cooktop Polishing Creme (Part No. 3184477) or razor scraper (Part No. 3183488), write to:

Whirlpool Corporation
Attention: Customer Service Dept.
1900 Whirlpool Drive
LaPorte, IN 46350

OR

Call **1-800-253-1301** to order. You must have a major credit card to order by phone.

Cleaning other range parts

Use the following table to help you clean all parts of your range.

PART	WHAT TO USE	HOW TO CLEAN
Control knobs	Sponge and warm, soapy water	• Turn knobs to OFF and pull straight away from control panel. • Wash, rinse and dry thoroughly. Do not soak. • Replace knobs. Make sure all knobs point to OFF. DO NOT USE steel wool or abrasive cleaners. They may damage the finish of the knobs.
Control panel	Sponge and warm, soapy water **OR** Paper towel and spray glass cleaner	• Wash, rinse and dry thoroughly. DO NOT USE steel wool or abrasive cleaners. They may damage the finish. DO NOT spray cleaner directly on panel. Apply cleaner to paper towel. **NOTE:** Make sure you have not turned the oven on when cleaning panel. If you have, push the Off/Cancel pad.
Exterior surfaces (other than cooktop and control panels)	Sponge and warm, soapy water	• Wash, rinse and dry thoroughly. USE nonabrasive, plastic scrubbing pad on heavily soiled areas. • Do not use abrasive or harsh cleansers. They may damage the finish.
Broiler pan and grid (clean after each use)	Steel-wool pad and warm, soapy water	• Wash, rinse and dry thoroughly. DO NOT CLEAN in Self-Cleaning cycle. (See note on page 29.)
Oven racks	Steel-wool pad and warm, soapy water **OR** The Self-Cleaning cycle	• Wash, rinse and dry thoroughly. **OR** • Leave in oven during Self-Cleaning cycle. **NOTE:** Racks will permanently discolor and become harder to slide if left in oven during Self-Cleaning cycle. Apply a small amount of vegetable oil to the side rungs to aid sliding.
Oven door glass	Paper towel and spray glass cleaner **OR** Warm, soapy water and a nonabrasive, plastic scrubbing pad	• Make sure oven is cool. • Follow directions provided with the cleaner. • Wash, rinse and dry thoroughly.
Oven cavity	Self-Cleaning cycle	• See "Using The Self-Cleaning Cycle" on pages 28-31.

The oven light

The oven light will come on when you open the oven door. To turn the light on when the oven door is closed, **use** the Oven Light Switch on the control panel.

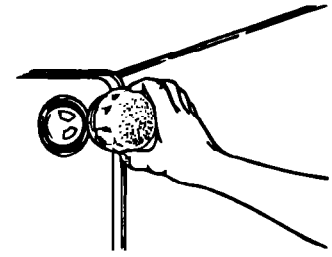
⚠WARNING

Electrical Shock and Personal Injury Hazard

- Make sure oven and light bulb are cool and power to the range has been turned off before replacing the light bulb. Failure to do so could result in electrical shock or burns.
- The bulb cover must be in place when using the oven. The cover protects the bulb from breaking, and from high oven temperatures. Because bulb cover is made of glass, be careful not to drop it. Broken glass could cause injury.

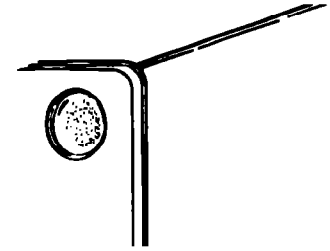
To replace the oven light:

1. **Disconnect** appliance at the main power supply.
2. **Remove** the glass bulb cover in the back of the oven by screwing it out counterclockwise.
3. **Remove** the light bulb from its socket. **Replace** the bulb with a 40-watt appliance bulb.



4. **Replace** the bulb cover by screwing it in clockwise. **Reconnect** appliance at the main power supply.

NOTE: The oven light will not work during the Self-Cleaning cycle.



If You Need Assistance Or Service

This section is designed to help you save the cost of a service call. Part 1 of this section outlines possible problems, their causes, and actions you can take to solve each problem. Parts 2 and 3 tell you what to do if you still need assistance or service. When calling our Consumer Assistance Center for help or calling for service, please provide a detailed description of the problem, your appliance's complete model and serial numbers and the purchase date. (See page 2.) This information will help us respond properly to your request.

1. Before calling for assistance ...

Performance problems often result from little things you can find and fix without tools of any kind. Please check the chart below for problems you can fix. It could save you the cost of a service call.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Nothing will operate	The unit is not wired into a live circuit with proper voltage. A household fuse has blown or a circuit breaker has tripped.	Wire the unit into a live circuit with proper voltage. (See Installation Instructions.) Replace household fuse or reset circuit breaker.
The oven will not operate	You have not set the electronic control correctly. You have programmed a delayed start time.	Refer to pages 14-27 for setting the electronic control. Wait for the start time to be reached.
The surface units will not operate	A household fuse has blown or a circuit breaker has tripped. You are not setting the control knobs correctly.	Replace household fuse or reset circuit breaker. Push control knobs in before turning to a setting.
Control knob(s) will not turn	You are not pushing in before turning.	Push control knob(s) in before turning to a setting.
The Self-Cleaning cycle will not operate	The range clock does not show the correct time of day. The Lock Lever is not in the Clean position–all the way to the right. You have programmed a delayed start time.	Reset clock to show the correct time of day. (See page 12.) Move Lock Lever all the way to the right. Wait for the start time to be reached.

continued on next page

IF YOU NEED ASSISTANCE OR SERVICE

PROBLEM	POSSIBLE CAUSE	SOLUTION
Cooking results are not what you expected	The range is not level.	Level range. (See Installation Instructions.)
	The oven temperature seems too low or too high.	Adjust the oven temperature control. (See "Adjusting the oven temperature control" on page 15.)
	You have not preheated the oven as the recipe calls for.	Preheat oven when called for in recipe.
	The recipe has never been tested or is not from a reliable source.	Use only tested recipes from a reliable source.
	The pan used is not the type or size recommended in the recipe.	Refer to a reliable cookbook for recommended pan type and size.
	There is not proper air circulation around pan when baking.	Allow 1½ to 2 inches (4-5 cm) of air space on all sides of pan. There must be a minimum space of 1 inch (2.5 cm).
	Cooking utensil does not fit the surface unit being used.	Pan should be the same size or slightly larger than surface unit being used.
The display shows "PF"	There has been a power failure.	Reset the clock. (See page 12.)
"F1" or "F3" shows in the display		Call for service. (See Step 3 on page 39.)

2. If you need assistance ...

Call Whirlpool Consumer Assistance Center telephone number. Dial free from anywhere in the U.S.:

1-800-253-1301

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. William Clark
Consumer Assistance Representative
Whirlpool Corporation
2000 M-63
Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

3. If you need service ...

Whirlpool has a nationwide network of authorized Whirlpool[SM] service companies. Whirlpool service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

- **APPLIANCE-HOUSEHOLD-MAJOR, SERVICE & REPAIR**
  - *See:* Whirlpool Appliances or Authorized Whirlpool Service (*Example:* XYZ Service Co.)
- **WASHING MACHINES & DRYERS, SERVICE & REPAIR**
  - *See:* Whirlpool Appliances or Authorized Whirlpool Service (*Example:* XYZ Service Co.)

4. If you need FSP® replacement parts ...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 above or call the Whirlpool Consumer Assistance Center number in Step 2.

5. If you are not satisfied with how the problem was solved ...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer and Whirlpool have failed to resolve your problem.

  Major Appliance Consumer Action Panel
  20 North Wacker Drive
  Chicago, IL 60606
- MACAP will in turn inform us of your action.

WHIRLPOOL®
CleanTop™ Cooking Product Warranty

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool℠ service company.
FULL FIVE-YEAR WARRANTY From Date of Purchase	FSP replacement parts and repair labor for CleanTop ceramic cooktop to the original purchaser of this product. Whirlpool warrants that: – The ceramic cooktop will not discolor – The ceramic cooktop pattern will not wear off – The ceramic cooktop will not crack due to thermal shock – The surface units will not burn out
LIMITED WARRANTY FOR LIFE OF THE PRODUCT Second Year Through Life of Product From Date of Purchase	FSP replacement parts for control knobs.

WHIRLPOOL WILL NOT PAY FOR

A. Service calls to:
1. Correct the installation of the cooking product.
2. Instruct you how to use the cooking product.
3. Replace house fuses or correct house wiring.
4. Replace owner accessible light bulbs.

B. Repairs when the cooking product is used in other than normal, single-family household use.

C. Pickup and delivery. This product is designed to be repaired in the home.

D. Damage to the cooking product caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.

E. Any labor costs during limited warranty.

F. Repairs to CleanTop ceramic cooktop if it has not been cared for as recommended in this Use and Care Guide.

G. Repairs to parts or systems caused by unauthorized modifications made to the appliance.

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WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see the "Assistance or Service" section of this book. After checking "Assistance or Service," additional help can be found by calling our Consumer Assistance Center telephone number, **1-800-253-1301,** from anywhere in the U.S.

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